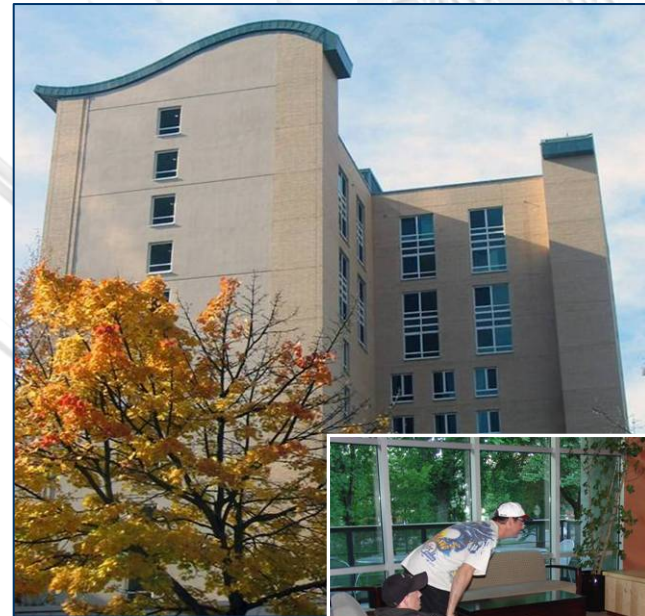


# Central City Concern

Providing pathways to self-sufficiency through active intervention in poverty and homelessness

# About CCC

- Formed in 1979
- Operates continuum of affordable housing integrated with healthcare, addictions treatment, recovery support, and employment services
- Over 15,000 low-income and homeless individuals access services annually



8NW8



Residents in the community room

# The Continuum of Care

Affordable Permanent  
& Transitional Housing

Primary, Behavioral and  
Complementary Medical Care

## Homelessness

Addictions  
Mental Illness  
Chronic Health  
Trauma  
Uninsured  
Unemployment  
Criminality

Employment Services  
Business Enterprises

Outpatient & Residential  
A&D Treatment

# CCC – Housing

- 22 residential buildings with 1,339 units
  - 1,002 (75%) are Alcohol and Drug Free Community (ADFC) housing
    - 448 transitional and 554 permanent ADFC units
  - 375 non ADFC (low barrier) SRO units
  - 165 Shelter Plus Care vouchers



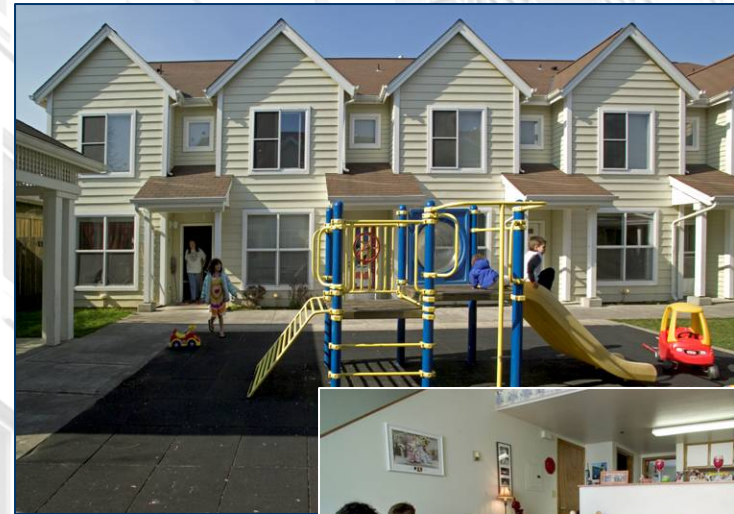
The Estate



Proposed redesign

# CCC – Housing for families

- 93 units of supportive ADFC housing for families:
  - Alpha Apartments
  - Cambridge Court
  - Interstate Crossing
  - Longbourn House
  - Sunrise Place
  - Taggart Manor
- Units are part of the FAN network, a collaborative of community partners



Photos by Michael Mathers

Sunrise Place



Sunrise interior w/ residents

# CCC Supportive Housing Services

- Resident support services help clients maintain housing stability and engage in other aspects of self-sufficiency:
  - Conflict resolution
  - Eviction prevention
  - Mediation
  - Recovery support
  - Access to healthcare
  - Employment support
  - Advocacy



Located in the Biltmore

# The Hooper Center

- Hooper Detox Center
  - CHIERS van
  - Sobering Station
  - Subacute Detox
- Outcomes:
  - Services provided to over 13,000 people last year alone
  - CHIERS van picks up over 200 individuals each month
  - 2,500 + admissions to subacute each year



Hooper admissions staff (top) and CHIERS van (bottom)

# CCC Health and Recovery Services

- CCC Recovery Center:
  - Outpatient drug and alcohol treatment program
  - One of the first treatment centers on the west coast to incorporate acupuncture
  - Operates Recovery Mentor Program



Located in  
the Hatfield



Client receiving acupuncture

# CCC Health and Recovery Services

- The Letty Owings Center
  - Residential drug and alcohol treatment for pregnant or newly parenting mothers
  - Opened in 1989; CCC assumed management in 1997
  - Since inception, 1,122 families served and 199 babies born drug free



LOC



LOC residents

# CCC Health and Recovery Services

- Community Engagement Program (CEP)
  - Targets chronically homeless with addictive disorders and/or mental health issues
  - Housing and case intensive management
  - Engages clients through outreach on the streets
  - Saves the community millions in incarceration costs



The Hotel Alder (35 CEP units)  
and CEP staff (inset)

# CCC Health and Recovery Services

- FLOAT
  - The Family Latino Outreach and Addictions Treatment program
  - Operated by CEP in partnership with Catholic Charities' El Programa Hispano
  - Culturally competent mental health and addictions treatment for non-English speaking families



FLOAT staff

# CCC Health and Recovery Services

- Housing Rapid Response (HRR)
  - Operated by CEP
  - Immediate access to housing and case management for “frequent flyers” in downtown
  - Works with Portland Police, Bureau of Housing and Community Development, and the Portland Business Alliance

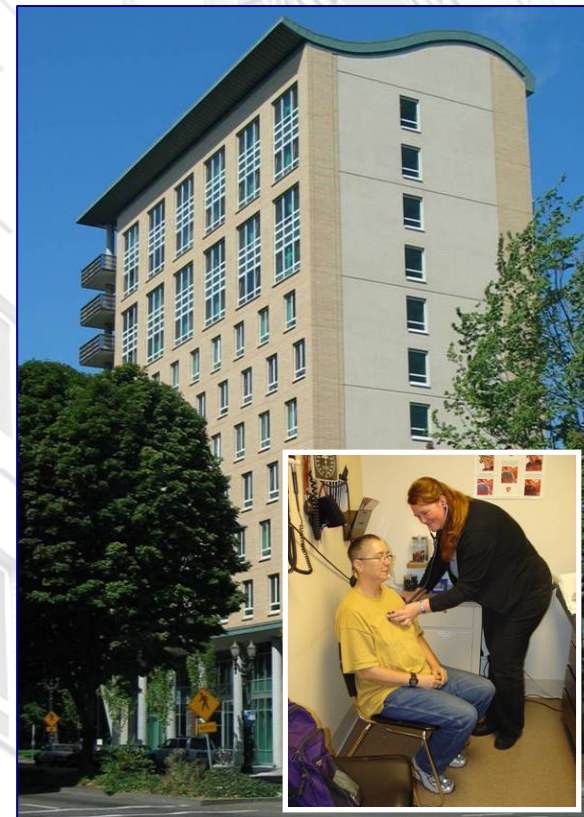


HRR staff, and the Rich Building



# CCC Health and Recovery Services

- Old Town Clinic (OTC)
  - Medical and psychiatric care to homeless clients
  - Opened in 1983; CCC assumed management in 2001
  - Federally Qualified Health Center
  - Member of the Coalition of Community Health Clinics



8NW8, and Old Town Clinic staff and client (inset)

# CCC Health and Recovery Services

- Recuperation Care Program (RCP)
  - Operated by OTC
  - Provides stable housing, case management and medical care for homeless patients post-hospitalization
  - Contracts with local hospital systems, lowering their costs



The Henry building,  
and RCP staff



# Business Enterprises

- Five businesses provide training to formerly homeless clients and generate revenues for the agency:
  - Clean and Safe
  - Central City Janitorial
  - Central City Maintenance
  - Central City Painting
  - Second Chance Furniture Liquidators



Clean and Safe crew



Second Chance

# Employment Services

- The WorkSource job resource center features a variety of employment support services specifically for homeless and low income clients
- Over a dozen on- and off-site partners
- Specialized programs including:
  - Access to Building Trades & Customer Service Occupations
  - Dislocated Workers Program
  - Homeless Veterans Reintegration Project
  - Veterans Per Grant and Diem Program
  - Portland Prisoner Re-Entry Initiative



Located in  
the Shoreline



WorkSource staff